

**Limited Warranty**  
**Solid Hardwood Deck Tiles and Edge Trim Pieces**

DeckWise®, The Ipe Clip® Fastener Company, LLC warrants that at the time of sale by an authorized dealer, the components of the solid hardwood deck tiles to be free of defects in material and workmanship for 90 days. This will cover material defects resulting in failure of the deck tiles for residential and commercial applications. THIS LIMITED WARRANTY IS ISSUED IN LIEU OF EVERY OTHER EXPRESSED AND ALSO IMPLIED WARRANTIES, COUNTING THE WARRANTY OF FITNESS, AS WELL AS EXPRESSLY DISCLAIMS LIABILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

This warranty does not cover damages from improper installation, abuse, alteration, disasters, misuse and treatment in manner other than as intended. This warranty does not cover costs of removal, installation, reinstallation, decking materials, installation tools, and assumes no loss of use, liability for incidental or consequential damages. No claims shall be accepted for the following reasons: cupping, checking, splitting, twisting, shrinking, staining, warping, or discoloration. Material covered must not be in direct contact with ground or standing water and must be used in a design which allows for adequate airflow under deck boards and not subject to any moisture issues or standing water. Furthermore, the design and build of any structure must include adequate pitch for proper water drainage and runoff.

Any claims must be submitted in writing to DeckWise®, The Ipe Clip® Fastener Company, LLC. Material must be installed at location of original delivery address unless previously agreed upon in writing. Installation shall only contain solid hardwood deck tiles purchased from an authorized DeckWise® dealer/re-seller, unless previous written acceptance of notification is obtained from DeckWise® no later than 7 days from original purchase date. If jobsite is to contain solid hardwood deck tiles from prior suppliers, post suppliers or mixed sources; prior jobsite photo documentation and verified written notification to DeckWise® shall be made stating that the solid hardwood deck tiles to be warranted is in proximity to solid hardwood deck tiles purchased from other suppliers. DeckWise®, The Ipe Clip® Fastener Company, LLC, reserves the right to demand and require further documentation of jobsite uses if deemed necessary to clarify location of proximity of hardwood deck tile material used from other sources.

Through purchase, customer agrees and accepts that any and all claims shall be limited to the original purchase price of the product, less shipping cost. Purchaser agrees to supply DeckWise®, The Ipe Clip® Fastener Company, LLC, adequate high-resolution photographs and sample documentation of claimed material said to be affected by rot.

This warranty does not cover damages from improper application, abuse, alteration, disasters, misuse and treatment in a manner other than as intended. Warrantor's lone obligation is limited to replacement of the deck tiles or trim pieces and Warrantor shall have no further liability or obligation except as purposely stated in this document. This warranty does not cover costs of removal, installation, reinstallation, decking materials, installation tools, and assumes no loss of use, liability for incidental or consequential damages.



**STRAIGHTEN**

**FASTEN**

**PROTECT**

Failure to follow the instructions, requirements and recommendations or warnings provided with the DeckWise<sup>®</sup> solid hardwood deck tiles shall make the warranty invalid. DeckWise<sup>®</sup>, The Ipe Clip<sup>®</sup> Fastener Company, LLC reserves the right to investigate any claim. Decking applications using this product must comply with all local zoning and/or building codes. DeckWise<sup>®</sup>, The Ipe Clip<sup>®</sup> Fastener Company, LLC, does not assume any risk or liability associated with the use of DeckWise<sup>®</sup> hardwood deck tiles or trim pieces. Wearing proper safety equipment and other necessary precautions should be taken to ensure the safety of everyone involved in the project

**Make Your Claim:**

Prepare a letter with the following information for replacement product: proof of purchase (copy of receipt); and reason for the claim. Please email to [warranty@DeckWise.com](mailto:warranty@DeckWise.com).

This warranty is subject to revision without notice. DeckWise<sup>®</sup>, The Ipe Clip<sup>®</sup> Fastener Company, LLC's liability is limited to the original purchase price of this product.



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